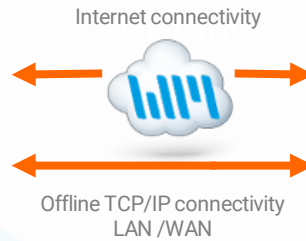




Tablet viewed remotely from Windows desktop
Simultaneous split-screen file transfer



Your device anywhere

Remote Support Software for Smartphones, Tablets, and Embedded devices

Remote Desktop – take control

Get full access to the mobile device including the ability to view the device screen, control keyboard and mouse and perform remote administrative jobs such as task and service management and registry editing. Helps keep your mobile workforce on the road and on-task.

Inventory – get the details

WiseMo Mobile makes remote collection of hardware and software information easy, including battery charge condition and WiFi signal strength.

Provide support from your device

Using WiseMo products, you can also remotely support your users or fix server problems from your mobile device while you are on the move, or from the comfort of your home.

Easy for troubled users

End users requiring assistance, use the Share my Device option to create a connectivity link for the help-desk, who can immediately connect, resulting in quicker problem resolution.

High-level security

Encryption of the entire data communication with 256-bit AES. Authentication, rights management and logging options for implementing a strict security regime. Protect the end-points with two-factor authentication (totp).

Full integration

WiseMo Mobile modules integrate seamlessly with other WiseMo modules giving you, and your help desk, a single comprehensive solution across and between multiple platforms:
PC – Server - Mac – Tablet – Smartphone – Embedded device

You've got a frustrated user, miles away, with a faulty mobile device. No problem with WiseMo products.

Smartphones, Tablets and other handheld devices are on the front line of business today. To make the most of mobile technology you need a swift and secure solution to minimise downtime and maximise efficiency.

Highlights

- Mobile remote support
 - From Mobile | To Mobile | Between Mobiles
- Support Smartphone, Tablet, Mac and PC
- Bidirectional file transfer
- Integrated text chat
- Event logging
- Easy connectivity across the Internet
- Strong encryption
- Two-factor authentication (totp)
- Outstanding performance
- Low CPU, Battery and RAM usage via intelligent cloud based wake-up facility
- Skin support with live screen & buttons

Remote Desktop control

Remote Control Android and Win Mobile/CE devices, PCs and Mac. Do it from Android Tablet or Smartphone, iPhone or iPad, Windows PC or Browser (Win, Mac, Linux).

Bidirectional file transfer

On your PC, you get a split screen File Transfer window, showing the directory of your PC and your Smartphone, Tablet or Mobile device. You can easily copy, move, synchronise, clone and transfer files between your PC and your remote devices, saving you time and money.

Easy connectivity

You can support your remote PCs, Mac and devices, via WiFi but also when they are on the road. WiseMo modules work over the Internet as well as in your heterogeneous networks. Use myCloud, our unique Cloud solution, for easy Internet connectivity through firewalls and proxies. **Free myCloud Trial** [here](#)

Cross platform Inventory collection

Remotely collect hardware and software information, including battery charge condition and WiFi signal strength. Via TCP/IP or Cloud.

Simple notifications for mobile users

Send messages from your PC to your Tablet or Smartphone users. Messages appear in the notification bar on your Android device.

Industry leading security

We provide end-to-end encryption of the entire data communication with up to 256-bit AES.

SOS button – help only a link away

The Share my device feature creates an invitation link. Pass it to the Help desk and they can reach you anywhere. Integrated text chat to help during a support session.

Event logging

WiseMo modules permit logging of session events, so you know what was done and when.

WiseMo Mobile modules - Requirements

Mobile Host platforms:

- Android 4, 5, 6, 7, 8, 9, 10, 11 and 12. (RC may require add-on module or rooting).
- Samsung Galaxy, LG, Archos, Sony, Lenovo, Zebra.....
- Windows Mobile 6.5 / 6 / 5 for Smart Phone & Pocket PC
- Windows CE 8, 6.0 , 5.0, Embedded compact 2013, 7 ARM, PXA, Cortex, Intel x86



Mobile Guest platforms:

- iOS Guest, for iPhone, iPad and iPod touch, from iOS v.8
- Android Guest, for Tablets and Smartphones, from Android v.4



Memory:

- Host 4 MB (8 MB recommended)
- Guest 8 MB (16 MB recommended)

Disk space:

- Host < 4 MB
- Guest < 4MB

Communications:

- TCP/IP
- Cloud based Internet connectivity via WiseMo myCloud, your private remote control domain